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AUG 06 2004

Patent Attorneys

STIENNON & STIENNON

P.O. Box 1667; Madison, WI 53701-1667; phone (608) 250-4870; Fax (608) 250-4874

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OFFICIAL**FORMAL AMENDMENT**
and Request for Continued Examination

Fax to:

Examiner Nguyen, Tan D.
U.S. Patent and Trademark Office
Group Art Unit 3629
(703) 872-9306
USPTO central facsimile number

At Fax Number:

From: Patrick J. G. Stiennon
Date: August 6, 2004
Time:
Our Reference: **FORSAL-25**

This transmission has 11 pages (including this sheet)

There follows in Application No. 09/966,424.

- PTO/SB/21 Transmittal letter (1 p)
- PTO/SB/22 Petition for 1-month extension of time (1 p)
- PTO/SB/30 Request for Continued Examination (RCE) transmittal (1 p)
- Amendment (7 pp)

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PTO/SB/21 (12-97)

Approved for use through 9/30/00. OMB 0651-0031

Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE
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(To be used for all correspondence after initial filing)

Total Number of Pages in This Submission

Application Number

09/966,424

Filing Date

September 28, 2001

First Named Inventor

Kari M. Mäki

Group Art Unit

3629

Examiner Name

Nguyen, Tan D. RECEIVED

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 Fee Transmittal Form Assignment Papers
(For an Application) Fee Attached Drawing(s) Amendment / Response Licensing-related Papers After Final Petition Routing Slip (PTO/SB/69)
And Accompanying Petition Affidavits/declaration(s) To Convert a Provisional Application Extension of Time Request Power of Attorney, Revocation
Change of Correspondence Address Express Abandonment Request Terminal Disclaimer Information Disclosure Statement Small Entity Statement Certified Copy of Priority
Document(s) Request for Refund Response to Missing Parts/
Incomplete Application

Remarks

The Commissioner is hereby authorized to
charge any additional fees that may be
required with respect to this communication,
or credit any overpayment, to Deposit
Account No. 50-2663 Response to Missing Parts
Under 37 CFR 1.52 or 1.53 PTO/SB/30 Request for
Continued Examination (RCE)**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT**Firm or individual name Patrick J. G. Stiennon, Reg. No. 34934Signature Pat J. Stiennon

Date August 6, 2004

CERTIFICATE OF FACSIMILE TRANSMISSIONI hereby certify that this correspondence is being facsimile transmitted to United States Patent and Trademark Office on
this date:

August 6, 2004

Typed or printed name Patrick J. G. Stiennon, Reg. No. 34934Signature Pat J. Stiennon

Date August 6, 2004

PTO/SB/17 (12-97)

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FEE TRANSMITTAL				Complete If Known																																																																																																																																																																																																																																																																					
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ADDITIONAL FEES <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Large Entity</th> <th style="text-align: left;">Small Entity</th> <th colspan="4"></th> </tr> <tr> <th>Fee Code</th> <th>Fee (\$)</th> <th>Fee Code</th> <th>Fee (\$)</th> <th colspan="2">Fee Description</th> <th>Fee Paid</th> </tr> </thead> <tbody> <tr> <td>105</td> <td>130</td> <td>205</td> <td>66</td> <td colspan="2">Surcharge - late filing fee or oath</td> <td></td> </tr> <tr> <td>127</td> <td>50</td> <td>227</td> <td>25</td> <td colspan="2">Surcharge - late provisional filing fee or cover sheet</td> <td></td> </tr> <tr> <td>139</td> <td>130</td> <td>139</td> <td>130</td> <td colspan="2">Non-English specification</td> <td></td> </tr> <tr> <td>147</td> <td>2,620</td> <td>147</td> <td>2,520</td> <td colspan="2">For filing a request for reexamination</td> <td></td> </tr> <tr> <td>112</td> <td>920*</td> <td>112</td> <td>920*</td> <td colspan="2">Requesting publication of SIR prior to Examiner action</td> <td></td> </tr> <tr> <td>113</td> <td>1,840*</td> <td>113</td> <td>1,840*</td> <td colspan="2">Requesting publication of SIR after Examiner action</td> <td></td> </tr> <tr> <td>115</td> <td>110</td> <td>215</td> <td>55</td> <td colspan="2">Extension for reply within first month</td> <td>\$110.00</td> </tr> <tr> <td>116</td> <td>400</td> <td>218</td> <td>200</td> <td colspan="2">Extension for reply within second month</td> <td></td> </tr> <tr> <td>117</td> <td>950</td> <td>217</td> <td>475</td> <td colspan="2">Extension for reply within third month</td> <td></td> </tr> <tr> <td>118</td> <td>2,510</td> <td>218</td> <td>755</td> <td colspan="2">Extension for reply within fourth month</td> <td></td> </tr> <tr> <td>128</td> <td>2,060</td> <td>228</td> <td>1,030</td> <td colspan="2">Extension for reply within fifth month</td> <td></td> </tr> <tr> <td>119</td> <td>310</td> <td>219</td> <td>165</td> <td colspan="2">Notice of Appeal</td> <td></td> </tr> <tr> <td>120</td> <td>310</td> <td>220</td> <td>155</td> <td colspan="2">Filing a brief in support of an appeal</td> <td></td> </tr> <tr> <td>121</td> <td>270</td> <td>221</td> <td>135</td> <td colspan="2">Request for oral hearing</td> <td></td> </tr> <tr> <td>138</td> <td>1,510</td> <td>138</td> <td>1,510</td> <td colspan="2">Petition to institute a public use proceeding</td> <td></td> </tr> <tr> <td>140</td> <td>110</td> <td>240</td> <td>55</td> <td colspan="2">Petition to revive - unavoidable</td> <td></td> </tr> <tr> <td>141</td> <td>1,320</td> <td>241</td> <td>660</td> <td colspan="2">Petition to revive - unintentional</td> <td></td> </tr> <tr> <td>142</td> <td>1,320</td> <td>242</td> <td>660</td> <td colspan="2">Utility issue fee (or reissue)</td> <td></td> </tr> <tr> <td>Total Claims</td> <td>-20-</td> <td>0</td> <td>X 18</td> <td>= \$0.00</td> <td colspan="2">Design issue fee</td> <td></td> </tr> <tr> <td>Independent Claims</td> <td>-3-</td> <td>0</td> <td>X 84</td> <td>= \$0.00</td> <td colspan="2">Plant issue fee</td> <td></td> </tr> <tr> <td>Multiple Dependent Claims</td> <td></td> <td></td> <td>X 280</td> <td>= \$0.00</td> <td colspan="2">Petitions to the Commissioner</td> <td></td> </tr> <tr> <td>Large Entity</td> <td>Small Entity</td> <td></td> <td></td> <td></td> <td colspan="2">Petitions related to provisional applications</td> <td></td> </tr> <tr> <td>Fee Code</td> <td>Fee (\$)</td> <td>Fee Code</td> <td>Fee (\$)</td> <td>Fee Description</td> <td colspan="2"></td> <td></td> </tr> <tr> <td>103</td> <td>18</td> <td>203</td> <td>9</td> <td>Claims in excess of 20</td> <td colspan="2">Submission of Information Disclosure Statement</td> <td></td> </tr> <tr> <td>102</td> <td>66</td> <td>202</td> <td>43</td> <td>Independent Claims in excess of 3</td> <td colspan="2">Recording each patent assignment per property (times number of properties)</td> <td></td> </tr> <tr> <td>104</td> <td>290</td> <td>204</td> <td>145</td> <td>Multiple dependent claims</td> <td colspan="2">Filing a submission after final rejection (37 CFR 1.129(a))</td> <td></td> </tr> <tr> <td>109</td> <td>84</td> <td>209</td> <td>42</td> <td>Reissue Independent claims over original patent</td> <td colspan="2">For each additional invention to be examined (37 CFR 1.129(b))</td> <td></td> </tr> <tr> <td>110</td> <td>18</td> <td>210</td> <td>9</td> <td>Reissue claims in excess of 20 and over original patent</td> <td colspan="2">Other fee (specify) _____</td> <td>\$770.00</td> </tr> <tr> <td colspan="4">SUBTOTAL (2) \$0.00</td> <td colspan="2">*Reduced by Basic Filing Fee Paid</td> <td colspan="2">SUBTOTAL (3) \$880.00</td> </tr> <tr> <td colspan="5">SUBMITTED BY</td> <td colspan="3">Complete (if applicable)</td> </tr> <tr> <td>Typed or Printed Name</td> <td colspan="4">David R. J. Stiennon</td> <td>Reg. Number</td> <td colspan="2">33212</td> </tr> <tr> <td>Signature</td> <td colspan="4"><i>David R. J. Stiennon</i></td> <td>Date</td> <td colspan="2">August 6, 2004</td> </tr> <tr> <td colspan="4"></td> <td>Deposit Account User ID</td> <td colspan="2">50-2663</td> </tr> </tbody> </table>				Large Entity	Small Entity					Fee Code	Fee (\$)	Fee Code	Fee (\$)	Fee Description		Fee Paid	105	130	205	66	Surcharge - late filing fee or oath			127	50	227	25	Surcharge - late provisional filing fee or cover sheet			139	130	139	130	Non-English specification			147	2,620	147	2,520	For filing a request for reexamination			112	920*	112	920*	Requesting publication of SIR prior to Examiner action			113	1,840*	113	1,840*	Requesting publication of SIR after Examiner action			115	110	215	55	Extension for reply within first month		\$110.00	116	400	218	200	Extension for reply within second month			117	950	217	475	Extension for reply within third month			118	2,510	218	755	Extension for reply within fourth month			128	2,060	228	1,030	Extension for reply within fifth month			119	310	219	165	Notice of Appeal			120	310	220	155	Filing a brief in support of an appeal			121	270	221	135	Request for oral hearing			138	1,510	138	1,510	Petition to institute a public use proceeding			140	110	240	55	Petition to revive - unavoidable			141	1,320	241	660	Petition to revive - unintentional			142	1,320	242	660	Utility issue fee (or reissue)			Total Claims	-20-	0	X 18	= \$0.00	Design issue fee			Independent Claims	-3-	0	X 84	= \$0.00	Plant issue fee			Multiple Dependent Claims			X 280	= \$0.00	Petitions to the Commissioner			Large Entity	Small Entity				Petitions related to provisional applications			Fee Code	Fee (\$)	Fee Code	Fee (\$)	Fee Description				103	18	203	9	Claims in excess of 20	Submission of Information Disclosure Statement			102	66	202	43	Independent Claims in excess of 3	Recording each patent assignment per property (times number of properties)			104	290	204	145	Multiple dependent claims	Filing a submission after final rejection (37 CFR 1.129(a))			109	84	209	42	Reissue Independent claims over original patent	For each additional invention to be examined (37 CFR 1.129(b))			110	18	210	9	Reissue claims in excess of 20 and over original patent	Other fee (specify) _____		\$770.00	SUBTOTAL (2) \$0.00				*Reduced by Basic Filing Fee Paid		SUBTOTAL (3) \$880.00		SUBMITTED BY					Complete (if applicable)			Typed or Printed Name	David R. 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Applicant: Kari M. Mäki Date: August 6, 2004
Date Filed: September 28, 2001 Docket No.: FORSAL-25
App. No.: 09/966,424 Art Unit: 3629
For: Maintenance Management System Examiner: Nguyen, Tan D.

OFFICIAL

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I hereby certify that this correspondence is being transmitted
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on 8/6/04
Date



Signature

Patrick J. G. Stiennon, Reg. No. 34934

Name of applicant, assignee or Registered Representative

Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated April 15, 2004, the period for response being extended to August 15, 2004, by the accompanying Petition for Extension of Time, the Amendment of June 15, 2004, not being entered, and the contents of the June 15, 2004 amendment being included herewith, please amend the application as follows: